

# Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900795

Credit Memo Amount: \$575.18

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28500726SC 28503952SC 28504726SC 28512975SC Cust. PO #: 8G2U5JGF 1JGP5RFO 1MPJO4YA 67276F9U

Check #: 93759559 Invoice #: 28500726 28503952 28504726 28512975

AR Ref #: 72261

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_