

Chargeback Credit Memo Request Form

Date: 10/30/2019 Chargeback Case #: CB1900794

Credit Memo Amount: \$2,227.99

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28488704SC 28488714SC 28505901SC Cust. PO #: 7R5GEXQU 4AW2VTYF 2MYUGYLJ

Check #: 93622341 Invoice #: 28488704 28488714 28505901

AR Ref #: 72151

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____