

Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900793

Credit Memo Amount: \$880.23

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28501502SC Cust. PO #: 4AW2VTYF

Check #: 93622341 Invoice #: 28501502

AR Ref #: 72151

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____