

Chargeback Credit Memo Request Form

Date: 3/27/2019 Chargeback Case #: CB1900790

Credit Memo Amount: \$60.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 245478609 245736285 245932260 Cust. PO #: 34518619-1 34612884-1 34684900-1

Check #: 49045 Invoice #: 245478609 245736285 245932260

AR Ref #: 72477

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 245478609 SHORT SHIP FEE
245736285 SHORT SHIP FEE
245932260 SHORT SHIP FEE

Investigator: April Huang, Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____