

# Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1900784

Credit Memo Amount: \$68.00

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 4641774 Cust. PO #: 9106118

Check #: 1755887 Invoice #: \_\_\_\_\_

AR Ref #: 12141140

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: short pay

Investigator: Alex Gonzalez,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_