

Chargeback Credit Memo Request Form

Date: 4/9/2019 Chargeback Case #: CB1900778

Credit Memo Amount: \$521.92

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 190302012 104586512 141057112 Cust. PO #: 1903020 1045865 1410571

Check #: 1755887 Invoice #: 23653330 28399054 28568016

AR Ref #: 72394

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____