

Chargeback Credit Memo Request Form

Date: 4/2/2019 Chargeback Case #: CB1900777

Credit Memo Amount: \$20.73

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 193141012 690307912 Cust. PO #: 1931410 6903079

Check #: 1755887 Invoice #: 28581651 28518448

AR Ref #: 72394

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - customer refused delivery. UPS returned to WDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____