

Chargeback Credit Memo Request Form

Date: 4/9/2019 Chargeback Case #: CB1900776

Credit Memo Amount: \$44.17

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 611624812 Cust. PO #: 6116248

Check #: 1755887 Invoice #: 28355405

AR Ref #: 72394

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____