

Chargeback Credit Memo Request Form

Date: 4/9/2019 Chargeback Case #: CB1900775

Credit Memo Amount: \$460.79

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 135157512 162153612 186611012 Cust. PO #: 1351575 1621536 1866110

Check #: 1755887 Invoice #: 28136620 28004004 28019920

AR Ref #: 72394

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. UPS returned to LDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____