

# Chargeback Credit Memo Request Form

Date: 8/9/2019 Chargeback Case #: CB1900771

Credit Memo Amount: \$29.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4637800 Cust. PO #: 7700843

Check #: 1755887 Invoice #: 4637800

AR Ref #: 12141118

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_