

Chargeback Credit Memo Request Form

Date: 10/30/2019 Chargeback Case #: CB1900768

Credit Memo Amount: \$1,577.76

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28470992SC 28484855SC 28488715SC Cust. PO #: 7UOJ636Y 7DF5GIJN 5L7DJJIE

Check #: 93536978 Invoice #: 28470992 28484855 28488715

AR Ref #: 72119

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____