

Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900762

Credit Memo Amount: \$200.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3223563-COMP Cust. PO #: 6485098C 6485106C

Check #: 2200741 Invoice #: _____

AR Ref #: 12141012

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Content Label Incorrect

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied, we have no other evidence to re-challenge a label chargeback since JCP did provided picture evidence.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____