

Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1900761

Credit Memo Amount: \$8,250.00

Customer ID: DOLGEN Customer Name: Dollar General Corporation

Chargeback Ref #: CF1901300619 CF1901310894 Cust. PO #: 170PM4 170PM5 170SR8 170SZ4 170T63
CF1901310902

Check #: 927423 Invoice #: _____

AR Ref #: 12141036

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: FOB CALL IN VIOLATION

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Attempted to dispute but all denied. I had Mike to re-visit the case and Ping also found that WOD's floor staff has changed the dates on routing sheet in result of ready date is not on or before ship date. This was done in an attempt to consolidate PO numbers to ship together. Per Mike, he has reviewed this with the floor staffs and make sure they are aware of DG's requirement. They will not change the dates in call in sheet again.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____