

# Chargeback Credit Memo Request Form

Date: 3/26/2019 Chargeback Case #: CB1900741

Credit Memo Amount: \$180.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 244441073 - 245369914 Cust. PO #: See Attachment

Check #: 46260 46498 Invoice #: \_\_\_\_\_

AR Ref #: 71891 72164

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: April Huang, Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_