

# Chargeback Credit Memo Request Form

Date: 7/17/2019 Chargeback Case #: CB1900735

Credit Memo Amount: \$1,249.73

Customer ID: PETCO Customer Name: Petco

Chargeback Ref #: VRT024232 Cust. PO #: 9109010/9109011/9153611

Check #: 1408961 Invoice #: \_\_\_\_\_

AR Ref #: 12140987

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: PO TIMELINESS

Investigator: Christine Sun,Jackie He

Responsible Party: China Production

Note: Petco paid us back \$282.58 and denied the rest. We have no other evidence to re-challenge

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_