

# Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900731

Credit Memo Amount: \$255.00

Customer ID: NMGRET Customer Name: Neiman Marcus Retail

Chargeback Ref #: PN010620900 Cust. PO #: 10100349828

Check #: 134750 Invoice #: \_\_\_\_\_

AR Ref #: 12140980

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: No Carton Insert

Investigator: Daisy Zhao

Responsible Party: US Production

Note: dispute denied - we have no other evidence to rechallenge this "no carton insert" packaging violation

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_