

Chargeback Credit Memo Request Form

Date: 3/25/2019 Chargeback Case #: CB1900729

Credit Memo Amount: \$153.00

Customer ID: KOHLAPL Customer Name: Kohl's Store (APL)

Chargeback Ref #: 8797693 Cust. PO #: 12239850

Check #: 200392 Invoice #: _____

AR Ref #: 12140967

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Compliance-Labeling

Detailed Description: Improperly placed GS1-128 label for E-Commerce shipments.
GS1-128 labels placed horizontally on cartons. 11x11x16 inches

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: VALID PER GARY: Validate, operation error, put label in wrong location

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____