

Chargeback Credit Memo Request Form

Date: 3/25/2019 Chargeback Case #: CB1900728

Credit Memo Amount: \$1,224.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 8797575/8782940/8782943 Cust. PO #: 12236830/12238201

Check #: 200392 Invoice #: _____

AR Ref #: 12140810

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Labeling

Detailed Description: Improperly placed GS1-128 label for E-Commerce shipments

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: valid per Gary, Validate, operation error, put labels in wrong location

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____