

Chargeback Credit Memo Request Form

Date: 3/20/2019 Chargeback Case #: CB1900726

Credit Memo Amount: \$336.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 8784311/8784385 Cust. PO #: 12124258/12157958

Check #: 200392 Invoice #: _____

AR Ref #: 12140968

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling

Investigator: Cynthia Shi,Susan Zhao

Responsible Party: Overseas Factory

Note: valid, reclaim with factory CKLP-190058,CKLP-190059

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____