

Chargeback Credit Memo Request Form

Date: 10/4/2019 Chargeback Case #: CB1900725

Credit Memo Amount: \$786.02

Customer ID: COSTCO Customer Name: Costco Wholesale

Chargeback Ref #: 4647906 Cust. PO #: 010520118491

Check #: 001 00045429412019 Invoice #: _____

AR Ref #: 12140931

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: CLAIM REJECTED TWICE-- COSTCO REFUSED 1 PALLET DUE TO BROKEN PALLET

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____