

# Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900719

Credit Memo Amount: \$100.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 48172523 Cust. PO #: 7793735

Check #: 1754058 Invoice #: 48172523

AR Ref #: 72239

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_