

# Chargeback Credit Memo Request Form

Date: 4/9/2019 Chargeback Case #: CB1900718

Credit Memo Amount: \$15.99

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 48069887 Cust. PO #: 4475826

Check #: 1754058 Invoice #: 48069887

AR Ref #: 72237

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Compliance-Misc

Detailed Description: BOOK INV IN & OUT PO CANCEL ETC

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: Valid- most likely customer return to their store and to Macy's facility, based on the return agreement with Macy's , we need to validate it

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_