

Chargeback Credit Memo Request Form

Date: 3/15/2019 Chargeback Case #: CB1900703

Credit Memo Amount: \$319.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 8759904 Cust. PO #: 12157958

Check #: 199653 Invoice #: _____

AR Ref #: 12140708

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling.

Investigator: Susan Zhao

Responsible Party: Overseas Factory

Note: VALID OVERSTUFFED CARTON, RECLAIM WITH FACTORY CKLP-190053

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____