

Chargeback Credit Memo Request Form

Date: 3/26/2019 Chargeback Case #: CB1900702

Credit Memo Amount: \$259.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 8756718/8773222/8763512 Cust. PO #: 12124258

Check #: 199653 Invoice #: _____

AR Ref #: 12140708

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1-128 barcode

Investigator: Cynthia Shi,Susan Zhao

Responsible Party: Overseas Factory

Note: valid label error, per Susan they will reclaim these chargeback with factory claim #CKLP-190064,CKLP-190065

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____