

# Chargeback Credit Memo Request Form

Date: 4/22/2019 Chargeback Case #: CB1900701

Credit Memo Amount: \$198.06

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 8763057/8763058 Cust. PO #: 11926634/11926898

Check #: 199653 Invoice #: \_\_\_\_\_

AR Ref #: 12140539

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: SKU shipped less than order quantity

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Kohl's only paid us back \$158.83 and denied the rest

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_