

Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900695

Credit Memo Amount: \$240.00

Customer ID: NMGRET Customer Name: Neiman Marcus Retail

Chargeback Ref #: PN010291900 Cust. PO #: 10100348711

Check #: 133839 Invoice #: _____

AR Ref #: 12140629

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: No Carton Insert

Investigator: Daisy Zhao

Responsible Party: US Production

Note: dispute denied - we have no other evidence to rechallenge this "no carton insert" packaging violation

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____