

Chargeback Credit Memo Request Form

Date: 3/18/2019 Chargeback Case #: CB1900688

Credit Memo Amount: \$1,502.95

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS134829552-CS144227532 Cust. PO #: see attached

Check #: 2063612 Invoice #: _____

AR Ref #: 71525/71527/71529

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: per Ping/Ecom's investigation, they are valid mis-ship and approved credit by CS team

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____