

# Chargeback Credit Memo Request Form

Date: 3/14/2019 Chargeback Case #: CB1900680

Credit Memo Amount: \$1,086.70

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS147901508/CS146988812 Cust. PO #: CS147901508/CS146988812

Check #: 2063612 Invoice #: \_\_\_\_\_

AR Ref #: 71521

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang

Responsible Party: E-COM

Note: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_