

Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900666

Credit Memo Amount: \$400.00

Customer ID: COSTCO Customer Name: Costco Wholesale

Chargeback Ref #: F001741207632 F002621127503 Cust. PO #: 001741207632 '002621127503

Check #: 001 00042731172019 Invoice #: _____

AR Ref #: 12139768

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Freight

Detailed Description: FREIGHT

Investigator: KC Jang

Responsible Party: China Production

Note: VALID AND CONFIRMED BY JACKIE HE/CHRISTINE SUN - Rework Charge for Costco rejected trailer due to poor packaging.
And Costco denied our claim to reverse \$400 difference

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____