

Chargeback Credit Memo Request Form

Date: 4/24/2019 Chargeback Case #: CB1900661

Credit Memo Amount: \$30.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4607682 4620982 Cust. PO #: 2020111 5400852

Check #: 1752663 Invoice #: 4607682 4620982

AR Ref #: 12140451

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Macy's paid us back \$42.20

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____