

# Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1900658

Credit Memo Amount: \$113.05

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29095734 29097024 29096169 Cust. PO #: 2625357 2625357 3553668

Check #: 1752663 Invoice #: 29095734 29097024 29096169

AR Ref #: 12140447

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1 128 label

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Macy's paid us back \$43.45 denied the rest

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_