

# Chargeback Credit Memo Request Form

Date: 3/18/2019 Chargeback Case #: CB1900656

Credit Memo Amount: \$43.21

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 47665489 47962145 Cust. PO #: 7511362 4877171

Check #: 1752663 Invoice #: 47665489 47962145

AR Ref #: 71758

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Compliance-Misc

Detailed Description: BOOK INV IN & OUT PO CANCEL ETC

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: Valid- most likely customer return to their store and to Macy's facility, based on the return agreement with Macy's , most likely we need to validate it

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_