

Chargeback Credit Memo Request Form

Date: 3/8/2019 Chargeback Case #: CB1900649

Credit Memo Amount: \$464.40

Customer ID: RAYFLAN Customer Name: Raymour & Flanigan

Chargeback Ref #: 11288ZZFQOS 09178R3EOTD Cust. PO #: _____

Check #: 1153270 Invoice #: 11288ZZFQOS 09178R3EOTD

AR Ref #: 12137184

Chargeback Reason: Damaged merchandise

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Factory damage

Investigator: Elaine

Responsible Party: Overseas Factory

Note: valid per Elaine: HZ office already created a claim#CRF-190019 (amount \$464.40) dated 1/22 to charge back factory.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____