

# Chargeback Credit Memo Request Form

Date: 4/15/2019 Chargeback Case #: CB1900646

Credit Memo Amount: \$732.20

Customer ID: RAYFLAN Customer Name: Raymour & Flanigan

Chargeback Ref #: 4580199 CMFAC867145 Cust. PO #: 0814855671DC

Check #: 1158148 Invoice #: 4580199 CMFAC867145

AR Ref #: 12140287

Chargeback Reason: Damaged merchandise

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: Shortage/Factory Damage

Investigator: Elaine

Responsible Party: Overseas Factory

Note: valid per Elaine, will reclaim damage with factory claim#CRF-190094

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_