

Chargeback Credit Memo Request Form

Date: 3/7/2019 Chargeback Case #: CB1900619

Credit Memo Amount: \$23.35

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5893288405_1A Cust. PO #: 5893288405

Check #: 198496 Invoice #: _____

AR Ref #: 71340

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____