

Chargeback Credit Memo Request Form

Date: 3/4/2019 Chargeback Case #: CB1900618

Credit Memo Amount: \$51.23

Customer ID: PETSMART Customer Name: PetSmart, Inc.

Chargeback Ref #: AI-144970 Cust. PO #: 612284946

Check #: ACH022819 Invoice #: _____

AR Ref #: 4632840

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: SHORT SHIP

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____