

Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900617

Credit Memo Amount: \$125.44

Customer ID: PETSMART Customer Name: PetSmart, Inc.

Chargeback Ref #: AI-145752/146558 Cust. PO #: 612284947/612284948

Check #: ACH022819 Invoice #: _____

AR Ref #: 4632840

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: SHORT SHIP

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied, we have no other evidence to re-challenge a shortage

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____