

# Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900613

Credit Memo Amount: \$571.95

Customer ID: NEBRAFUR Customer Name: Nebraska Furniture Mart (BEDDING)

Chargeback Ref #: 4613438 4613440 4613442 Cust. PO #: 8710437 8710106 8710270

Check #: 8289381 Invoice #: 4613438 4613440 4613442

AR Ref #: 12139994

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORT

Investigator: Stephanie Reed-Lyles

Responsible Party: Reclaim to Customer

Note: Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close since this is over 6 months old.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_