

Chargeback Credit Memo Request Form

Date: 7/29/2019 Chargeback Case #: CB1900612

Credit Memo Amount: \$11,427.04

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DSNC-1218D-00092 -0918D-00101 Cust. PO #: see attached

Check #: 198496 Invoice #: _____

AR Ref #: 71452

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: SEP/OCT/NOV/DEC DELINQUENT ORDER CHARGE, UNIT CANCELLATION CHARGE *PENDING BACKUP

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID per Ping and Sherry, Valid Unit Cancellations due to Out of Stock. Late Delinquent shipments majority is from Savannah

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____