

Chargeback Credit Memo Request Form

Date: 10/7/2019 Chargeback Case #: CB1900611

Credit Memo Amount: \$990.72

Customer ID: JCPRETDI Customer Name: JC Penney Retail (POE)

Chargeback Ref #: 4610604-1QVAR Cust. PO #: 03867693

Check #: 2200692 Invoice #: _____

AR Ref #: 12140127

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Jade He,Linda Di,Susan Zhao

Responsible Party: China Production

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____