

# Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900610

Credit Memo Amount: \$16.05

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4611881-1QVAR 4611943-1QVAR  
4611805-1QVAR 4611816- Cust. PO #: 11882094 11882167 11882004 11882015  
11882045

Check #: 2200692 Invoice #: \_\_\_\_\_

AR Ref #: 12140125

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_