

# Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1900606

Credit Memo Amount: \$1,294.28

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28342573SC 28342574SC 28344354SC Cust. PO #: 26OBB2HL 7D5XOAEW 7TYG56MV

Check #: 92863102 Invoice #: 28342573 28342574 28344354

AR Ref #: 71270

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Diana Arellano,Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Amazon paid us back \$126.50 denied the rest. Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_