

# Chargeback Credit Memo Request Form

Date: 8/14/2019 Chargeback Case #: CB1900605

Credit Memo Amount: \$220.65

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28321971SC 28342577SC Cust. PO #: 8YZ274LP 787ZKPIP

Check #: 92863102 Invoice #: 28321971 28342577

AR Ref #: 71270

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_