

Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1900604

Credit Memo Amount: \$61.56

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28316180PC 28319544PC Cust. PO #: 29RLKWMA 6VPVMBWI

Check #: 92863102 Invoice #: 28316180 28319544

AR Ref #: 71268

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: Price error

Investigator: Kaylee Sun,Snowy (Jie) Chen

Responsible Party: US Production

Note: amazon paid us back \$81.84 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____