

Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1900602

Credit Memo Amount: \$192.48

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28321962SC Cust. PO #: 33M7BUET

Check #: 91665820 Invoice #: 28321962

AR Ref #: 70802

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____