

Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1900601

Credit Memo Amount: \$258.67

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27590867SC- 28315927SC Cust. PO #: 5X6KDSLQ 23R7Y4FB

Check #: 91665820 Invoice #: 27590867 28315927

AR Ref #: 70798 70802

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Diana Arellano,Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____