

# Chargeback Credit Memo Request Form

Date: 8/14/2019 Chargeback Case #: CB1900599

Credit Memo Amount: \$678.01

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28302107SC 28308833SC 28315924SC Cust. PO #: 73GH2OPR 5ISKOJOZ 17BOAYBN

Check #: 91542424 Invoice #: 28302107 28308833 28315924

AR Ref #: 70793

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Diana Arellano,Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_