

# Chargeback Credit Memo Request Form

Date: 8/26/2019 Chargeback Case #: CB1900598

Credit Memo Amount: \$640.93

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28293000SC- 28235027SC 28235586SC 28278741SC Cust. PO #: 1W5YZO4U 8HFJ4ZYT 4MQJ4LWO 7SQCNUKT

Check #: 91542424 Invoice #: 28293000 28235027 28235586 28278741

AR Ref #: 70789 70793

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_