

Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1900589

Credit Memo Amount: \$139.50

Customer ID: WALMARTCA Customer Name: Wal-Mart Canada Corp.

Chargeback Ref #: 46699 Cust. PO #: 7700841863

Check #: 7613188 Invoice #: 46699

AR Ref #: 13184

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: ART Division Name: Art(65)

Violation Description: Not a Compliance Issue

Detailed Description: Price error

Investigator: Linda Huang,Linda Zhang

Responsible Party: Canada Office

Note: over 6 months old (from Feb 2019) and Walmart did not pay us back, request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____