

# Chargeback Credit Memo Request Form

Date: 3/4/2019 Chargeback Case #: CB1900584

Credit Memo Amount: \$148.97

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS148243669 Cust. PO #: CS148243669

Check #: 2054235 Invoice #: \_\_\_\_\_

AR Ref #: 71154

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Approved by CS team: Legs were located but not the Hardware

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_